

STAPLEHURST PARISH COUNCIL NOTES (for April 2014)

Staplehurst Neighbourhood Plan – The next consultation event will be at the United Reformed Church on Thursday 24th April, followed by an exhibition in the Village Centre on Saturday 26th and Sunday 27th April. Please look out for the latest details on village noticeboards and on the village website at http://www.staplehurstvillage.org.uk/future_of_staplehurst.aspx.

Annual Parish Meeting – This year's meeting will be held on Monday 12th May at 8.00 pm in the Village Centre South Hall. The meeting is hosted by the Parish Council for parish electors to discuss any matters affecting the parish. Refreshments will be provided. Activity reports by the Council and local groups will be published. Verbal reports can be taken at the meeting if time permits. Please send the Clerk any reports and issues for debate by 17th April.

Village Clean-Up 2014 – By the time you read this you will hopefully have noticed a cleaner Staplehurst thanks to the Village Clean-Up on 22nd March. The Parish Council would like to thank all volunteers and Maidstone Borough Council for their contribution to the community clean-up effort.

Bell Lane Toilets – Opened daily and cleaned from 7.30 a.m. and locked for the night at 7.30 p.m. To report any non-urgent issues, please call during office hours or leave a message on 01580 891761. If an issue requires immediate attention outside office hours, please telephone 07539 692588.

Surgeries at the Library – Meet your Parish Council representatives at the library on Saturday 12th April between 10.00 am and 12.00 noon. The next Police session at the Library will be on Saturday 5th April between 10.00 am and 11.00 am. The surgery of Borough Councillor Richard Lusty will be on Saturday 26th April between 10.00 am and 12.00 noon. All are welcome.

Website – Visit www.staplehurstvillage.org.uk to see Parish Council minutes and publicity material and reports received. Local businesses and village groups may have their own entries on the Trade Directory and Village Life pages of this website free of charge; contact the Parish Office for details. The 'Latest News' and Forum pages provide local information and comment.

Parish Information and E-groups – Copies of the minutes of Parish Council meetings are available at Full Council meetings and on the Parish Council website at http://www.staplehurstvillage.org.uk/minutes_of_the_last_meetings.aspx. Sign up to an e-group to receive direct emails of useful information about local issues e.g. weekly MBC plans list, Parish Council minutes & agendas, press releases. If residents have any queries regarding Parish Council or local authority issues, they are encouraged to contact the Parish Clerk for the facts.

KCC Telephone Numbers – Kent County Council uses a series of 03000 telephone contact numbers. It advises that calls to these numbers cost the

same as local landline rates and should be included as 'free numbers' in most telephone providers' inclusive call packages.

Some commonly used numbers are as follows:

Highway Helpline	03000 41 81 81
Speed Awareness	03000 41 82 82
Concessionary Fares	03000 41 83 83
Kent Freedom Pass	03000 41 84 84
KCC Main Number	03000 41 41 41

MBC Cleansing and Collection Services – Call Maidstone Borough Contact Centre on 01622 602162 or go to www.maidstone.gov.uk for information about refuse services provided by Maidstone Borough Council. Use the phone number to report any undesirable activities such as fly-tipping, dumped cars, littering etc. and help to keep the environment clean and tidy. A "pull-out" (or rear of property) collection service is available to those who are unable to wheel or carry their refuse to the front boundary of their homes.

- **Rubbish & Recycling Collections** – Use green recycling bins to dispose of paper, cardboard, glass bottles and jars, food and drink cartons, plastic bottles and food trays and containers. Textiles and small electrical items may be left out separately for collection. There are no longer recycling facilities at Bell Lane. For further information visit the dedicated website at <http://www.recyclingtogether.co.uk/>.
- **Waste Freighter** – The date of the next visit of the waste freighter to Staplehurst is yet to be published by MBC. Check at <http://www.maidstone.gov.uk/residents/binsandrecycling/saturday-freighter-service> for latest information. Please note that garden waste/vegetation is not accepted for disposal by the waste freighter.
- **Garden Waste** – Two sizes of wheelie bin can be hired from Maidstone Borough Council (240L and 140L available for an annual hire charge of £30 and £27 respectively). Neighbours may wish to consider sharing a bin. Further information is available at <http://www.maidstone.gov.uk/residents/binsandrecycling/my-bins> or by telephoning 01622 602600. If your property is assessed as not having room for a bin you may be eligible to obtain white sacks on a subscription basis from MBC; telephone 01622 602600 for details.
- **Food waste** – Compostable bags for the kitchen caddies are available from the Henhurst Farm Shop, Pinnock Lane, TN12 0HD and Paxman Services (UK) Ltd at Unit 3 Larkstore Park, Lodge Road, TN12 0QY.
- **MBC Bulky Collection Service** – Phone MBC on 01622 602600 or go online to <http://www.maidstone.gov.uk/residents/binsandrecycling> to arrange a collection. Fees start at £22.50 for 4-8 items; full details are

shown at <http://www.maidstone.gov.uk/residents/binsandrecycling/other-types-of-collections>. Householders may also use the KCC Householder Waste Tip at Burial Ground Lane in Tovil; opening times are Monday to Saturday 8.00am to 4.30pm and on Sunday from 9.00am to 4.00pm. For further information go to http://kent.gov.uk/environment_and_planning/recycling_and_rubbish/waste_and_recycling_centres/maidstone.aspx.

REPORTING INCIDENTS TO THE POLICE - All non-emergency crime-incident reports should be telephoned to **101**. This non-emergency 24/7 national police telephone number will give you access to the local policing team wherever you happen to be in the UK. Full details are available at <http://www.police.uk/101> If you prefer, you may talk anonymously to Crimestoppers on **0800 555 111**. Life-threatening incidents, crimes in progress or serious injury road traffic accidents that require urgent police attendance should be notified by dialling **999** in the usual way.

Community Warden Mira Martin: mob: 07811 271254 e-mail: mira.martin@kent.gov.uk and PCSO Pete Gardner Tel: 101 email: peter.gardner@kent.pnn.police.uk with Special Constable Ken Baker remain the local visible policing presence in our Parish, but have emergency back-up from the force as necessary.

The mobile police contact point visits the Parade twice a month, normally at noon on the first and third Fridays. For details of the full schedule go to http://www.kent.police.uk/contact_us/pages/Maidstone_meetings.html.

Hire of North & South Hall, Staplehurst Village Centre - To enquire about the availability of either hall, please contact the Village Centre booking secretary on 07864 547453, e-mail info@staplehurstvc.org or visit <http://www.staplehurstvillagecentre.org.uk/> for further information. The Parish Office does not deal with Village Centre bookings.

Dog Mess & Disposal – Red dog waste bins are provided by Maidstone Borough Council at strategic points around the parish. If you witness owners failing to clean up or wish to report persistent incidents of mess, telephone MBC Environmental Services on 01622 602202 to give details, including information in confidence about perpetrators if known. Visits to problem areas can be timed to be most effective and a fine imposed when the offender is caught. To report a stray dog, telephone MBC's Dog Warden on 01622 602117.

Maidstone Borough Highway-related services - MBC is responsible for some highway services such as street sweeping, street nameplates, street naming and numbering, park and ride facilities. Telephone MBC Contact Centre on 01622 602162 to report most highway-related issues requiring attention. For all other Highways and Public Transport issues contact Kent Highways.

Kent Highways – Contact Kent Highways on 03000 41 81 81 any time 24 hours a day 7 days a week to report directly any local highways issues, such as defects to the roads, footways, signs, drainage and street furniture, etc. You can also report defects online at <http://www.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/>. You do not need to contact the Parish Office to report such defects. Responsibility for motorways and trunk roads lies with the Highways Agency on 0300 123 5000 or e-mail ha_info@highways.gsi.gov.uk.

Kent Public Rights of Way – To report any issues with public rights of way call 03000 41 71 71 (lines open 8am - 8pm Monday - Friday). In an emergency outside of these hours telephone 0300 333 55 38. Faults may also be reported via email prow@kent.gov.uk or by visiting the KCC website http://www.kent.gov.uk/environment_and_planning/countryside_access.aspx or by writing to Public Rights of Way and Access Service, 8 Abbeywood Road, Kings Hill, West Malling, Kent ME19 4YT.

Bogus Caller Advice: If any caller does not have an appointment, then ask them to wait while you check their identity. Do not be afraid to close the door and make them wait. Checking identity can sometimes be difficult and confusing to do. If so, ask them to come back at another time when you can have someone with you. If the caller is genuine they will understand and not mind returning. Some zones are designated as **Cold Calling Control Zones** and are clearly indicated by signs.

Neighbourhood Watch operates a scheme called Nominated Neighbour, which asks a caller to go to a neighbour who will return with them, so you do not have to deal with the caller alone. If you wish to learn any more about this, contact the Neighbourhood Watch Office on 01622 604395. Never give any personal details to a stranger. Remember it is your home and you should not be afraid to ask them to leave. If you are at all concerned about a caller, telephone 101.

Age UK Maidstone: Maidstone Age UK provides information and advice to support older people, their relatives and carers. Visits can be arranged and telephone advice given – call Angela on 01622 753618. It also provides an advocacy service to become the voice of those unable to handle matters on their own – call Aileen on 01622 753618. There is a drop-in service on the first Tuesday of every month at the McCabe Centre from 10.00 am until 1.00 pm.

Brighter Futures – Voluntary Action Maidstone's Brighter Futures project is designed specifically for the over 65s and focuses on health and wellbeing. It organises activities such as exercise classes, day trips, shopping trips and a befriending service. To find out more about the project's activities in Staplehurst telephone Juliette Page on 01622 762403 or e-mail juliette.page@vam-online.org.uk.

Maidstone Borough Council Planning Services – MBC offers a pre-application advice service for householders or anyone contemplating residential/commercial development. For further information visit <http://www.maidstone.gov.uk/residents/planning/planning/pre-application-advice>, e-mail customerservices@maidstone.gov.uk or telephone 01622 602736.

Library Service – Staplehurst Library is open between 9.00am and 6.00pm from Tuesday to Friday and between 9.00am and 3.00pm on Saturday.

- **Stumped for an Answer?** Why not ask a Kent Librarian? The 'Ask a Kent Librarian' service allows you to have your questions answered by a specialist team without visiting your local library. Telephone 01622 696438, email: AKL@kent.gov.uk or visit http://www.kent.gov.uk/leisure_and_culture/libraries/online_library_services/ask_a_kent_librarian.aspx for further information about the service and more ways to get in touch.
- **Future Library Service:** Kent County Council wants to know what residents think about future library services. For further information visit the KCC website www.kent.gov.uk/libraries. To have your say write to: The FLS Team, Kent Libraries, Registration and Archives, James Whatman Way, Maidstone, Kent, ME14 1LQ; telephone 01622 696504; or e-mail fls@kent.gov.uk.

Planning Committee and Full Council Meetings in Staplehurst Village Centre, South Hall, from 7 p.m.

Monday 7th April 2014

Tuesday 22nd April 2014

Please note that the start time of Full Council Meetings is variable and depends on the length of the Planning Committee meeting agenda. Please check with the Parish Office prior to the meeting for an estimated start time; alternatively, consult the agendas displayed on the village centre noticeboard or the village website: <http://www.staplehurstvillage.org.uk/agendas.aspx>.

Mick Westwood, Parish Clerk

Parish Office, Village Centre, High Street, Staplehurst TN12 0BJ

Telephone/Fax: (01580) 891761

Parish emergency only out of hours contact: 07539 692588

Website: www.staplehurstvillage.org.uk

E-mail: clerk@staplehurstvillage.org.uk

The Parish Office is open to the public 0900-1300 hrs.

Mondays to Fridays (except Thursdays by appointment).