

## **STAPLEHURST PARISH COUNCIL NOTES (for October 2009)**

**Parish Council Office Opening hours extended** – The Parish Office is now open to the public weekdays from 0900 – 1300 hours, Monday to Friday except Thursdays. If needed, afternoon or Thursday appointments can be made with the Parish Clerk.

**Parish Information and E-groups** – Copies of the Minutes of Parish Council Meetings are available at Full Council Meetings and on the Parish Council Website at [www.staplehurstvillage.org.uk](http://www.staplehurstvillage.org.uk) . The Clerk maintains a number of e-groups for those who wish to register their internet address to receive useful information about local issues e.g., Weekly MBC Plans List, Parish Council Minutes & Agendas, Press Releases, Playscheme Information, etc. If local residents have any queries regarding Parish Council or local authority issues, they are encouraged to write to or contact the Parish Clerk for the facts.

**REPORT IT!** PC Marc Pennicott with Community Warden, Chris Lomax, PCSO Pete Gardner and Special Constable Ken Baker are the local visible policing presence in our Parish, but have emergency back up from the force as necessary. If you witness anti-social behaviour contact the Parish Warden, Chris Lomax on 07811 271254, PCSO Pete Gardner on 07772 226134 or PC Marc Pennicott on 07980 770575. However, these are not 24/7 contact numbers so do leave a message and they will get back to you when next on duty. All urgent calls for assistance should be directed to 999 with crime-incident reporting to Maidstone Police Station on 01622 690055. If you prefer, calls to Crimestoppers are free and anonymous: 0800 555 111 but these may not be referred back directly to this parish. Life-threatening incidents, crimes in progress or serious injury Road Traffic Accident requiring urgent police attendance should be notified by dialling 999 in the usual way.

**Hire of North & South Hall, Staplehurst Village Centre** - To enquire about the availability of either hall, please contact the booking clerk on 01580 893280. The Parish Office does not deal with Village Centre bookings, although we do get many enquiries!

**MBC Waste Information and Collection Services** – Call Maidstone Borough Contact Centre on 01622 602162 for information about services provided by Maidstone Borough Council. Alternatively much information is available on [www.maidstone.gov.uk](http://www.maidstone.gov.uk) You can use the computer at Staplehurst Library if you do not have your own.

The next visit of the **Waste Freighter** is due on Sunday 20<sup>th</sup> September; 1000-1100 at Poyntell Road Pond, 1115-1200 at Church Green and 1215-1315 at Northdown.

**Garden waste** - MBC Green Garden Sacks are available from Spuds 'n Buds, Henhurst Farm Shop or the Parish Office at £2.50 per roll of 5. Garden waste will only be collected if in the MBC printed green sacks and left beside your

wheeled bin (or put in a blue-lidded wheelie bin hired from MBC specifically for garden waste).

**MBC Bulky Collection Service** - Residents with large items of household waste to dispose of, should telephone the MBC Cleansing Hotline 01622 602162 to arrange a collection (details of fees are shown on [www.maidstone.gov.uk](http://www.maidstone.gov.uk) ). Alternatively the Tovil tip and waste freighter are available for householder's use. Please report direct to Maidstone Borough Council any undesirable activities such as fly-tipping, dumped cars, littering etc. and help to keep this borough and parish as clean and tidy as possible. You can also request a "pull-out" (or rear of property) collection service for those who are unable to wheel or carry their refuse to the front boundary of their homes.

**Dog Mess & disposal** – Thankfully only a small minority allow their dogs to defecate in public areas without clearing up the mess. If you witness such anti-social behaviour, telephone 01622 602117 in confidence and give the Dog Warden details of the perpetrators. Visits to problem area can be timed to be most effective and fines imposed when the offender is caught.

RED DOG WASTE BINS are for the disposal of dog waste only and emptied by a specialist contractor with protective equipment for this messy job. The red Scoopit Bags are no longer provided by Maidstone Borough Council but it is hoped that dog owners will continue to pick up their dog's mess and dispose of it properly. Many people use nappy sacks which can be purchased cheaply or recycle old supermarket carrier bags. If there is no red dog waste bin available within your walking route, kindly take your dog's waste home with you.

**Maidstone Borough Highway-related services** - MBC remains responsible for some highway services such as Street sweeping, street nameplates, street naming and numbering, park and ride facilities, concessionary fares and public transport matters. MBC Contact Centre to report most issues requiring attention is 01622 602162. For all other Highways issues contact Kent Highways.

**Kent Highways** - Call 08458 247 800 any time 24 hours a day 7 days a week to report any local highways issues, such as defects to the roads, footways, signs, drainage and street furniture, etc. You can also report defects online too at [www.kent.gov.uk/highways](http://www.kent.gov.uk/highways) You do not need to contact the Parish Office to report such defects. Responsibility for the motorways and trunk roads are managed by the Highways Agency on 08457 504030.

**Bogus Caller Advice:** If any caller does not have an appointment, then ask them to wait while you check their identity. Do not be afraid to close the door and make them wait. Checking identity can sometimes be difficult and confusing to do. If so, ask them to come back at another time when you can have someone with you. If the caller is genuine they will understand and not mind returning. The local policing team in partnership with Trading Standards will be introducing a **Cold Calling Control Zone** for Staplehurst this autumn.

Information will be circulated and signs will be put up soon to educate residents and cold-callers about this initiative.

**Neighbourhood Watch** operates a scheme called Nominated Neighbour, which asks the caller to go to a neighbour who will return with them, so you do not have to deal with this alone. If you wish to learn any more about this, contact the Neighbourhood Watch Office on 01622 604395. Never give any personal details to a stranger. Remember it is your home and you should not be afraid to ask them to leave. If you are at all concerned about a caller, call Mid Kent Police on 01622 690055.

**KCC Handyvan Services:** The fitting of various security devices for householders is available through KCC in partnership with Help the Aged and Age concern. Please telephone 0845 026 1055 or email [handyvan@helptheaged.org.uk](mailto:handyvan@helptheaged.org.uk) for details. Web [www.helptheaged.org.uk](http://www.helptheaged.org.uk)

Parish Council Meetings held in South Hall at Staplehurst Village Centre:-

**Planning Committee** - 7 p.m. Monday 5<sup>th</sup> October 2009

**Amenities Committee** – 8 p.m. Monday 5<sup>th</sup> October 2009

**Planning Committee** – 7 p.m. Monday 19<sup>th</sup> October 2009

**Full Council Meeting** - 8 p.m. Monday 19<sup>th</sup> October 2009

Mrs J S Bassett, Parish Clerk

Parish Office, Village Centre, Staplehurst.

Telephone/Fax: (01580) 891761.

Website: [www.staplehurstvillage.org.uk](http://www.staplehurstvillage.org.uk) and

E-mail: [staplehurst1@btconnect.com](mailto:staplehurst1@btconnect.com)

The Parish Office is open to the public 0900-1300 hrs.

Mondays to Fridays (except Thursdays by appointment).